Maximize productivity.
Minimize downtime.

Get HP Premium+ Support for seamless commercial printing

Printer downtime coupled with IT staff shortages can cost organizations heavily in lost productivity. That's where HP Premium+ Support[1] makes all the difference. With priority access to HP print specialists and genuine HP parts,[4] your operations can run smoothly – even with demanding print jobs.

64%
of companies say that print is either important or very important to their business needs.[6]

80%
of service calls will be resolved remotely by 2026.[7]
The average refresh cycle of a typical office multi-function printer will be extended by 20% versus pre-pandemic rates.[8]

57%
of hiring managers report difficulty finding skilled IT talent, while 43% still plan to grow their IT teams in 2025. This mismatch is pushing organizations to outsource more IT functions.[9]

37%
of companies expect to increase IT outsourcing spend over the next three years, with support, infrastructure services, and cybersecurity among the top outsourced functions.[9]

58%
of IT workers feel overwhelmed by daily tasks, and many report they can **only handle 85%** of support tickets they receive each day. Outsourcing is seen as a way to relieve this burden and improve service quality.[9]

Prioritized Access

Get back to work quickly with preferred access[4] to support specialists. Leverage 24/7 support even while working outside regular business hours including:

- Out-of-office hours chat.
- Requests to call back during office hours.
- Priority call queue.
- Direct access to specially trained print support experts.[5]

Accurate Issue Detection

Effortlessly maintain and optimize your print fleet with reliable, expert print support. Identify issues with telemetry-based data[2,3] that provides visibility into the root of the issue, equipping HP with valuable information to diagnose remotely.

Onsite Support and Preferred Access to Parts[4]

Enjoy support that goes beyond standard device warranties. With detailed diagnostics and critical insights, experts arrive onsite prepared with the right parts and tools for effective repairs.

Keep your IT focused on strategic priorities while HP keeps your printers and people productive.
Contact your local HP representative or channel partner to learn more.