

Open Records Act/Freedom of Information Act (FOIA)

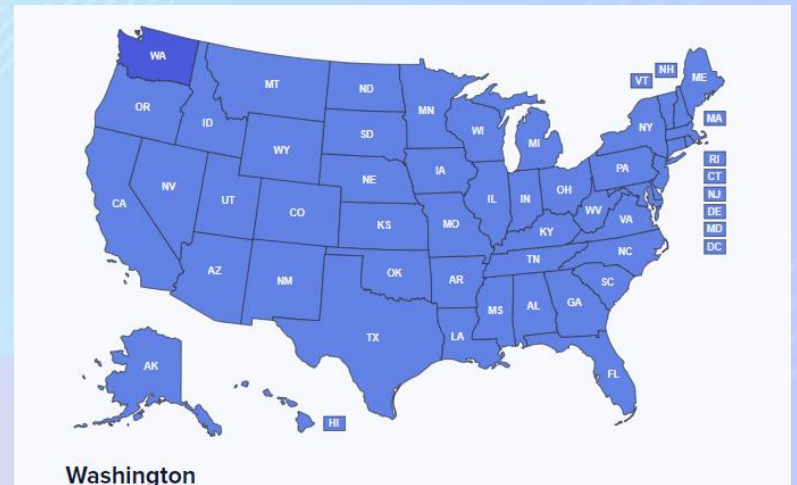
Sunshine laws, such as the Open Records Act, are regulations requiring public disclosure of government agency meetings and records.

Sunshine laws require specific businesses and government agencies to maintain transparency and disclose their activities to the public. The primary objective of these laws is to prevent fraud, corruption, inequality, and to maintain high ethical standards within such businesses and agencies.

Click here to see requirements specific to your state:

Key government challenges:

- Comprehensive communication capture
- Inefficient records storage
- Complex search and review
- Managing FOIA requests
- Data storage



[FOIA Laws - Interactive Map of Sunshine Laws by State | Smarsh](#)

Smash allows agencies to meet Open Records requirements by capturing all the ways their business communicates

Mobile		Social		IM & Collaboration		Voice		Email	
<p>NA Carriers</p> <ul style="list-style-type: none"> Android Devices AT&T Bell Rogers T-Mobile Telus US Cellular Verizon <p>Global Carriers</p> <ul style="list-style-type: none"> Android Devices Hutchison O2 (UK) Truphone 	<p>VoIP Solutions</p> <ul style="list-style-type: none"> Captivated CellTrusT GoTo Connect Hearsay My Rep Chat Redtail Speak <p>Messaging Apps</p> <ul style="list-style-type: none"> Signal Telegram WeChat WhatsApp <p>Collaboration Apps</p> <ul style="list-style-type: none"> Microsoft Teams Zoom 	<ul style="list-style-type: none"> BombBomb Facebook Instagram LinkedIn SalesNavigator Reddit TikTok X formerly Twitter Vidyard Vimeo YouTube <p>Web</p> <ul style="list-style-type: none"> WWW 	<ul style="list-style-type: none"> Bloomberg Cisco UCM / Jabber Citrix ShareFile 8x8 FactSet HCL Sametime HCL Connections ICE Chat IM Jive Microsoft Teams M365 Viva Engage OneDrive QQ Messenger Refinitiv Eikon Ring Central Salesforce Chatter 	<ul style="list-style-type: none"> Slack SharePoint Skype Summitas Symphony Threads Unify Webex Teams Workplace by Meta Zoom 	<ul style="list-style-type: none"> Alcatel ASC Airbus Auronix Avaya AVTEC Scout Instant Bloomberg Broadsoft Calabrio Cell Trust Cisco Cloud 9 Dictaphone Dubber 8x8 Eurocae EuroFunk 	<ul style="list-style-type: none"> FreePBX Genesys GoTo Connect IPC IP Trade Microsoft Teams Mitel NICE NTR Skype for Business Sparkassen Speakerbus TalkDesk Tango Networks Unify Verint Verba & Impact 360 Zoom Phone 	<ul style="list-style-type: none"> Bloomberg Mail GroupWise Gmail HCL Notes MS Exchange MS Office 365 Redtail Email Salesforce Email SMTP <p>Email Marketing</p> <ul style="list-style-type: none"> Constant Contact Eloqua Marketo Pardot Salesforce Marketing Cloud SendGrid 		

Additional content channel capture available via API/SDK