appian

Transform Civilian Government Services Through Fast, Data-driven Decisions with Appian

Leverage a low-code platform to power transparency, compliance, and improved experiences.

The drive toward technology modernization.

Federal civilian agencies are struggling to modernize their outdated IT systems, complex workflows, and siloed data sources. These legacy systems impede IT enhancements, stifle efficiency, and lead to overspending. Government agencies need technology that meets the requirements of a variety of departments and functions. Applications should enable workflows to span existing systems and work with other platforms, whether on-premises, in the cloud, or in hybrid environments. Core technology used by these agencies needs to support technology modernization and cloud transition journeys—not hinder them.

Making quick, iterative, data-driven decisions to better serve constituents requires alignment between people and processes and the right technology. This software factory approach is critical in today's constantly changing environment.

Adopting a low-code platform with complete automation and dynamic case management will help civilian organizations overcome the challenges put forth by legacy systems, data silos, complex cloud and as-a-service journeys, and retiring knowledge workers, making knowledge retention more achievable.

A trusted, frictionless platform for change.

The Appian Low-Code Platform is a single, comprehensive foundation that allows government organizations to discover, design, and automate workflows and processes that meet their requirements without being tied to out-of-the-box, pre-built, and hard-coded process structures. Agencies can access usable data across sources without a cumbersome migration. Workflows and applications built on Appian work on-premises, in the cloud, or in hybrid environments that support technology modernization and cloud transition journeys. Appian provides the capabilities to meet the demands of a variety of departments and functions, like dynamic case management, grants management, acquisition management, onboarding, correspondence and communication management, and more. With a foundational technology backed by years of successful government implementations, Appian helps unify data and automate business processes while enabling the development and deployment of mission-critical apps over 10x faster than other technologies.

Appian accelerated our legacy processes to something that is consistently delivering results to our business users. We now have informed decision-makers within the organization made possible by the agility of the Appian Platform.

Chad Sheridan,
Former Chief Information Officer, The United States Department of Agriculture's Risk Management Agency (RMA)

Why Appian.

Low-code platform. Rapidly and effortlessly develop customized applications with minimal coding for current requirements and future changes.

Process mining. Discover bottlenecks more easily in your workflows. Optimize them from a unified platform, reducing the number of steps and time from insights to action.

Automation. Orchestrate people, systems, and data in a single workflow, scaling across your entire organization with machine learning and robotic process automation (RPA) bots.

Cloud-based models. Enable cloud migrations to run on-prem, in the cloud, or in hybrid environments as you move along your cloud journey.

Data anywhere. Access your data wherever it resides, and make it widely integrated and usable with flexibility and speed.

Case management. Jump-start your workflow modernization with Dynamic Case Management, Acquisition Management, Grants Management, Employee and Contractor Onboarding, Asset Management, Correspondence Management, and more.

Future-proof system. Support phased implementations, starting with key projects and growing exponentially to achieve longer-term modernization objectives.

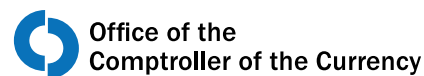## These civilian government organizations modernized their processes with Appian.

USDA

The USDA Risk Management Agency (RMA) rolled out an escrow solution that delivered more than 100% of planned functionality for 90% of planned cost.

CSBS

The US Conference of State Bank Supervisors' SES platform makes the supervision process more collaborative and networked across the agencies to reduce the overall burden that companies experience as they operate and provide financial services nationwide.

GSA

The US General Services Administration's G-REX Smart Leasing solution optimizes and accelerates the agency's performance across more than 9,600 assets used by millions of federal employees.

Office of the Comptroller of the Currency

The US Office of the Comptroller of the Currency (OCC) improved efficiency, security, and flexibility with a single view of processes across multiple systems.

For more information, visit **appian.com/government**.