kokomo 24/7™

BACKGROUND AND CHALLENGES

Established in 1850, Thornton Township is the largest township in Illinois serving approximately 185,000 residents within 17 different towns. The township's facilities offer everyday services to its community including a senior center and a food assistance center. Due to the increased risk of spreading the COVID-19 virus in the state of Illinois, Thornton Township was forced to shut down their facilities to preserve the safety of their employees and residents. Being a government social service agency, Thornton Township was faced with the challenge of maintaining a safe and socially distanced environment for their community-dependent transportation and food pantry services while also continuing township-related operations. The elected officials of Thornton Township were concerned with the prevention of positive cases within their workforce, the self-check screening process, and the distribution of COVID-19 vaccines.

OUR SOLUTIONS

To support Thornton Township with creating a safer environment for their citizens and employees, we tailored solutions to help with employee daily screenings, guest screenings, and incident management solutions.

BENEFITS

- Using our daily screening, the township has an overview of the current health status of their employees and guests. Furthermore, it allows the Township to swiftly identify how many employees are infected, quarantined, or exposed.
- Our incident management system allows Thornton Township to document incidents efficiently in a single platform for conserving time and labor. Staff and management can report data anytime from anywhere, and the system immediately notifies administrators. Furthermore, it is simple to share data rapidly and build a consistent process for all of Thornton Township.
- Our system provides a clear line of communication between the administration and its users to share updates, notifications, and reminders for daily screenings. Combined with our easy-to-use system, employee daily screening submissions significantly improved when given reminders from the administrative staff.
- During the presidential election, public safety was the upmost importance to provide a safe atmosphere at all polling locations. The health check feature provided a better sense of safety to the public by tracking guest screenings to ensure a secure, and healthy environment.
- Our tools and features are cost-effective solutions while delivering the optimal outcome.
- A highly configurable and intricate role matrix provides the capability to setup security groups for the user base that guarantees protection of sensitive data or personally identifiable information.